

Duty of Care, Ours and Yours

The itSMF Australia is committed to providing a safe and healthy environment for all Service Management 2022 National Conference participants. Our decisions and preventive measures will be guided by the requirements and recommendations of the Australian Federal, State and local health authorities. We are working with the Hilton Brisbane on implementing preventative measures to reduce the potential spread of the COVID-19 virus at the Service Management 2022 National Conference. Preventive measures include:

- Only double vaccinated people are able to enter restricted areas as identified in the [Public Health Directive](#) from 17 December 2021, which includes all conference areas.
- Proof of vaccination will be required to enter all conference areas. The Hilton Brisbane staff will be checking all participants' proof of vaccination at entry points to the venue.
- It is a requirement in Queensland that you use the 'Check In Qld' app to check into the Hilton Brisbane.

It is the responsibility of the participants to keep up-to-date with public health and social measures of the Australian Federal, [State](#) and local health authorities.

The responsibility for a safe and healthy event environment (Duty of Care) is shared among the event organizer, venues and every participant. All Service Management 2022 National Conference participants are expected to adhere to and abide by the safety precautions itSMF Australia is implementing to protect against the spread of COVID-19.

As part of your Duty of Care responsibilities, you should not attend the Service Management 2022 National Conference if you:

- are experiencing, or within the 10 days prior, have experienced signs and symptoms of COVID-19.
- believe that you may have been exposed to a confirmed or suspected case of COVID-19.
- have been diagnosed with COVID-19 and are not yet cleared as non-contagious by the health care team responsible for your treatment.

Conference attendees should self-monitor for signs and symptoms of COVID-19 and are asked to contact The Association Specialists (Professional Conference Organiser) at smconference@theassociationinspecialists.com.au if they experience symptoms of COVID-19 within 10 days after the Service Management 2022 National Conference. Should any positive cases be reported within the 10-day timeframe, The Professional Conference Organisers will communicate this information to all registered participants. Any private health or personal data received by the Professional Conference Organisers will be treated as confidential.

Please note that by checking the box during the online registration process, you agree to adhere to the precautions and policies above and understand that you are knowingly and freely assuming all risks related to illness and infectious diseases, such as COVID-19, by attending this event. You understand that refusal to adhere to these policies and abide by these precautions may result in immediate removal from the event and cancellation of the registration, without receiving a refund.

All itSMF Australia policies are subject to change. Should changes be made, a notification will be sent to all registered attendees.

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